



ST JOSEPH'S CHURCH, WETHERBY

Hall User Survey Report 2020/1

Quick summary

The survey is discussed more fully in the report and we have included some of the team's thoughts at the end. The full survey data are included as Appendices 1-3.

Who gave us their views?

We would like to thank the 57 parishioners who responded to the main survey and the magnificent 95 parents and 18 staff & Governors from St Joseph's School who responded to a shortened survey. A further three people gave us comments on the interim report. The consultation process is not over: we have a way to go before we make any final decisions on the nature, design and affordability of any works.

Interim conclusions

1. The majority of all respondents included the Hall's **central accessible location**, right next to the church and substantial parking as one of the three *best things* about the Hall. Two-thirds of school parents and third of parishioners cited the quality of the **toilets** as one of the three *worst things* about the Hall. School respondents were very likely to cite the quality of sound and **technology** or the **décor** and lighting among the three worst things and nearly half of parishioners agreed. "A bit tired and curled around the edges"! School respondents were less likely to criticise the kitchen, perhaps being less familiar with it, but a third of parishioners did.
2. The **most important activities** parishioners think that the hall should accommodate are socials/fundraising events, children's liturgy, family catechesis, coffee after Mass, adult catechesis and prayer groups, all of which scored more than 4.5/5. School respondents agreed, although parents replaced adult catechesis and staff/governors prayer groups with toddler activities (an additional category) in the top six. School respondents were understandably enthusiastic about more child-friendly activities, but for community-building as well as activities in themselves.
3. The survey highlights that we need to address the **lack of accessibility**. The toilets, meeting room and kitchen are not accessible or easy to use for the elderly, children or those with a physical or sensory disability. The entrance from the narthex is difficult to use unassisted and the side entrance insecure. This means the Church is less welcoming than it should be to fulfil our Catholic obligation to reach out to all.
4. The **secondary features of the Hall** need attention: reliable heating; easy-to-move, comfortable furniture; storage for cloaks and decluttering the space; better equipment and storage in the kitchen including an easier kitchen hatch.
5. The **flexibility of the Hall** is valued. A few respondents regret doing away with the stage, but there is also a sense that it is redundant now, and we would be better off using that space differently. The overall space needs to accommodate more intimate, prayer-type meetings and large seated events as well as sales-type events and the SVP clothes sort etc. Our Church and its Hall needs to be **warm and welcoming**, and capable of being more child friendly for Children's Liturgy and other youth events.

Introduction

Canon Nunan and the Property & Finance Committee are considering whether the Church Hall should be upgraded to better support parish activities.

We set up a survey to get views from **parishioners** on the upper room, church hall and facilities, available electronically and on paper. The survey was confidential in line with the Diocesan Privacy Policy. While a variety of views came through, the 57 respondents were all aged 45 or over. A second, slightly shorter survey was undertaken by **St Joseph's School** in February 2021 and 95 parents and 18 staff and governors responded; we are very grateful to everybody at the school for their assistance.

In parallel to the parishioner survey, views were sought from **internal and external groups** who might have a view on St Joseph's Church Hall, mostly gathered through telephone interview. We thank our contacts in the wider local community for their cooperation.

This report summarises the results of all the surveys. It will be used to help decide whether or not the hall project should continue and where the key issues lie. The detailed results of the surveys can be found in Appendices 1-3, available online.

Summary of the user surveys

How the parish used the Hall/Upper Room in 2019

Because of the current social distancing constraints, we asked parish users to consider their use of the Hall or Upper Room in 2019 (rather than 2020). It is likely that those responding are involved with parish organisations so they may not represent the views of parishioners who come in less often. *The school survey did not include this question.*

The most common use of the Hall was for **Coffee after Mass**, with 58% of respondents coming in either weekly or occasionally. 83% came in for a **social or fundraising event** either occasionally or once or twice and 52% attended at least one **private function**.

Half of respondents attended a **prayer group** and 36% attended at a **faith learning event** – most likely to be the Sycamore programme that was held successfully in the Hall. 26% reported attending at **family catechesis** (e.g. Confirmation classes) but the low reported use of **Children's Liturgy** (11%) perhaps reflects the higher age slant of the respondents.

40% of respondents attended **administrative activities** over the year and the occasional **concert or lecture** was also attended by 40%. More people used other local venues for **exercise classes** (35% vs. 21%) as might be expected given the variety available locally.

Fifteen respondents reported considering the Hall for an **event**. One respondent considered it twice for a fundraiser and a birthday party and both times chose other local

halls because they offered better amenities. Another respondent made a similar decision and one other event needed trampolines! One important parish organisation prefers to use a hotel venue because of its catering facilities. The eleven remaining events were held in the Hall or the Upper room – all because of their convenience to the Church.

What do the users think of the Hall in particular?

What are the priority activities for parishioners and how does the Hall perform?

We asked respondents about how *important* it was that we accommodate different activities and how *suitable* the Hall is for those types of events. When we compare the responses to the two questions, we can get an idea of the performance or underperformance of the Hall for our needs (see Figure 1).

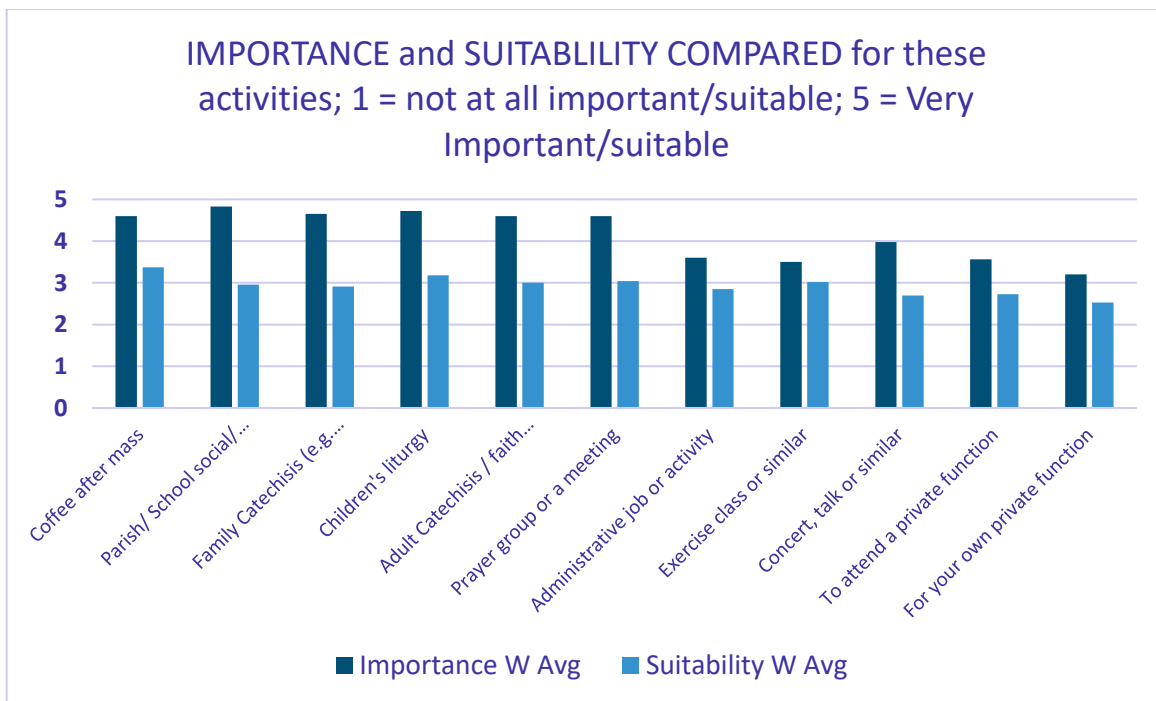


Figure 1: comparing Importance of different activities for the Parish with the Hall's suitability

The graph shows that respondents consider the first six core parish activities to be the **most important**; they all score more than 4.5 out of 5.

When comparing importance with suitability scores, **Socials and Fundraising** has an *underperformance* of -1.87 with **Family Catechisis** following at -1.74 and **Adult Catechisis** at -1.6. The Hall is not delivering for these key parish activities. The activity with the best performance is Exercise Classes at -0.48, but this is the second least important activity!

Priority activities: comparing the views of parishioners and school-based users

School respondents were asked to rate how important the Hall is for different activities although we added an additional response of *Toddler/Children's activities* to their survey. The top priorities were as follows and match very closely with parishioners' priorities.

	Parishioners	School parents	School staff/governors
1	Socials/fundraisers	Children's liturgy	Children's liturgy
2	Children's liturgy	Family catechisis	Family catechisis =2
3	Family catechisis	Socials/fundraisers	Coffee after Mass =2
4	Coffee after Mass	Coffee after Mass	Socials/fundraisers =3

5	Adult catechesis	<i>Toddler/children's*</i>	Adult catechesis =3
6	Prayer groups	Prayer groups	<i>Toddler/children's*</i> =3
7	Concert/talk*	Adult catechesis	Prayer groups

**Toddler/children's* was not available as an option to parishioners.

We asked all respondents to suggest **other activities** that the Hall might accommodate, and these begin to highlight the specific issues that contribute to current under-performance. One parish respondent would like to see **special needs catechesis**, but the Hall has no disabled toilet facilities.

More **youth-oriented mission activities** are mentioned twice by parishioners. Parents would love to see more **out-of-school youth activities** focussed on special interests such as drama, music, book fairs etc.

The loss of the **Toddler Group** was mentioned with regret by three parishioners, while two staff/governors were more specific about this group as being important for building the community and feeding friendships into the school.

Regular **socials** such as monthly quizzes, film nights, bingo, book groups and the Wise Owl Café and Friends of St Joseph's events are mentioned as community-building by all three user groups.

Specific **catechesis** and larger seminars and meetings are mentioned by seven parishioners, some of whom also mention the need for separate meeting space or the current difficulty having discussion groups as part of a larger event. One respondent points out that that **meeting** space needs to be both accessible and seperately heated while another criticises the complete lack of technology to support learning.

Best aspects of the Hall

All respondents were asked to name the three best things about the Hall.

- The **location** of the Hall was by far the most commonly cited positive feature because of its adjacency to the narthex, its convenience to parking and the walkable town-centre location.
- Several parishioners cited the easy wheelchair-friendly **access** to the Hall.
- The **space** in the Hall was the next most common positive attribute: its spaciousness and its flexibility in terms of rearranging furniture for different purposes.

Several parish and school respondents mentioned the stage as being useful. Several mentioned the existence of kitchen and toilets – sometimes with a 'but' attached. One person responded "no comment"!

Worst aspects of the Hall

Comments relating to the worst aspects of the Hall were repeated and specific. The most commonly cited worst aspects of the Hall were the kitchen and toilets, with one respondent summing it up with "Hospitality is SO important"!

- Accessibility of the **toilets** for the elderly and special needs users was a key issue, but their basic and cramped design also came in for criticism.
- The **kitchen** was felt to be in need of an upgrade, with a dishwasher, coffee machine, better cooking facilities and storage all requested. The metal shutter over the hatch to the Hall came in for criticism by three respondents as being too heavy and the hatch too high.

In terms of the **structure and fabric** of the Hall, many problems were identified.

- The lack of an **entrance lobby** between the Hall and outside was identified as a problem in terms of noise/heat loss and of safety in managing children in the Hall with a busy road directly outside.
- The **doors to the narthex** are identified as badly designed for wheelchair access and the stairs to the Upper Room were also mentioned.
- The **Hall volume** was cited as being too large and lofty but also as too small; respondents want both a large flexible, spacious hall and a smaller, accessible, more intimate space for meetings and prayer groups.
- The **stage** was seen as a redundant space by many respondents, sometimes with regret, especially on the part of parents.
- The **décor** (“austere”, “functional”, “dark”, “old-fashioned”) came in for criticism with some also mentioning the acoustics and lighting as specific problems.
- **Storage** is also an issue. The lack of dedicated storage for regular users and the clutter of chairs and table were mentioned as well as a need for cloaks storage.
- The **heating** was seen as problematic by many respondents. The Hall is seen as being cold, draughty and the heating unreliable in nature.
- The lack of support for **Technology** was also identified with comments about the lack of power points and a sound system. Staff and governors were particularly quick to pick this up, perhaps because of their experience in school.
- Finally, the **furniture** also came in for criticism with comments about uncomfortable chairs and unwieldy tables.

One staff/governor summed things up by saying “Our beloved Church Hall is tired. Would be wonderful to see a refurb.”

Final comments & accessibility questions

While one person emphasises that all proposed works should be focused on evangelisation, others point out that we are neither accessible for those with mobility or sensory problems nor child friendly and that both are exclusive. One respondent clearly highlights that our Church’s poor access to meeting, toilet and kitchen facilities compromises adherence to the Equalities Act of 2007 and the 1995 Disability Discrimination Act as well as our Catholic obligation to be inclusive. “It’s sad that parents of children with disabilities feel excluded and also that older people can’t fully participate in parish life.”

A child-friendly environment is definitely seen as lacking; one parishioner would love to see a dedicated Children's Liturgy wall, a children's book corner, a couple of highchairs and, ideally, a changing places toilet.

Energy use and sustainability were not addressed directly in the surveys. Both came up as comments: this may become a higher priority in the next few years.

Conclusion on the future of the Hall: two views

One person clearly reminded us that we should focus on alleviating poverty and a feedback note echoed this view. On the other hand, another said in feedback: "It's noticeable that the more vibrant parishes, with excellent social interaction, are very often those with the best parish facilities. And such parishes are usually the best promoters of the Christian faith."

Views of internal and external organisations

While the Town Council is happy with its current use of the Methodist Church for Council meetings, the Town Hall team are very happy to recommend St Joseph's as a potential venue. They see its particular advantage as proximity to parking but point out that their own 'full-service' meeting room hire is very popular – rooms are set up for hirers in advance and catering and good quality crockery hire are available. They are already fully accessible but are also planning refurbishment.

WiSE (Wetherby in Support of the Elderly) have been enthusiastic users of St Joseph's Hall in the past and would like very much to continue the relationship in the future, providing further advice about any plans we might have.

The Catenians provided thoughtful reflection, highlighting that St Joseph's is not always particularly welcoming, and that some parishes have a licenced social club, one method of bringing the diverse parish groups together more: "a community for spiritual and social needs". On a practical note, they pointed out that it can seem attractive to do works stage by stage, but that this could leave the Hall permanently behind the curve, never fully functional or up to date. They also asked us to remember to accommodate more mundane but essential functions such as the SVP clothes sort and Choir practice!

Comments and thoughts from the team

Sustainability only came up as an occasional user issue but from an energy cost and building regs point of view (as well as listening to Pope Francis's exhortation to consider our burden on the planet), we must address insulation at the very least. How far we might go towards a low-carbon Church is an interesting question.

The **Upper Room** is now only used informally because of access issues. Do we have to have a separate meeting room or should we be able to change the feel of the Hall to make it more intimate for smaller events too? We have a fixed site boundary and it will take up more space to make facilities accessible and increase the scope of the kitchen, provide more storage, etc. Can we make space for another meeting room too? A mezzanine or bridge to the Upper Room would be a very significant cost but could be a possible future addition.

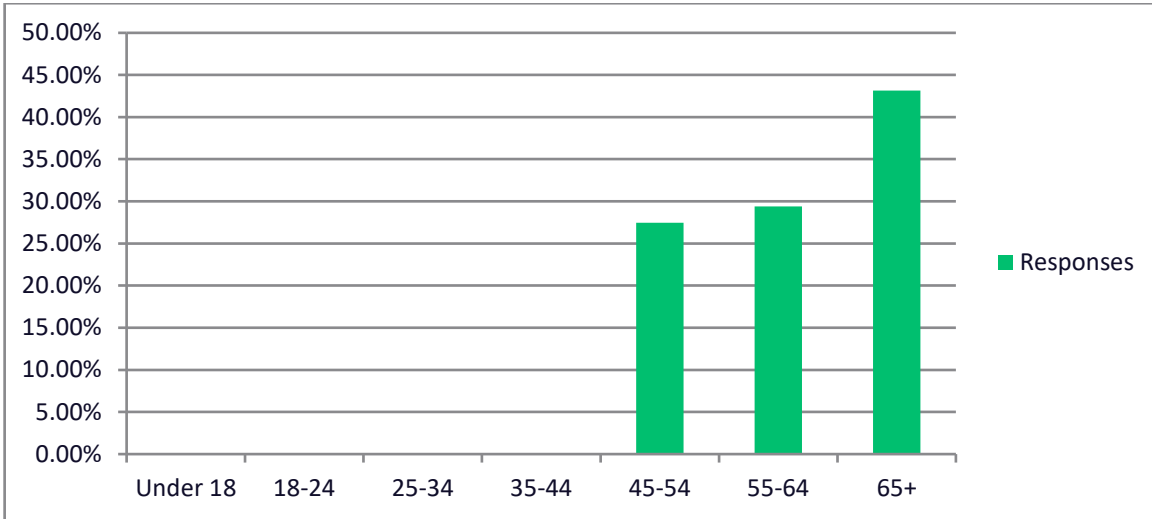
Should we explore a more complimentary relationship with our **Primary School** in terms of large space in the school hall vs slightly smaller space adjacent to the church?

Child-centred activities would be welcomed but because of fire safety we cannot at present store anything deemed combustible which, unfortunately, precludes a lot of children's playthings. Hence our thriving toddler group could not continue as alternative storage could not be found. How far can we address this issue given the clear wishes from parents at the school to get children more invested in our church?

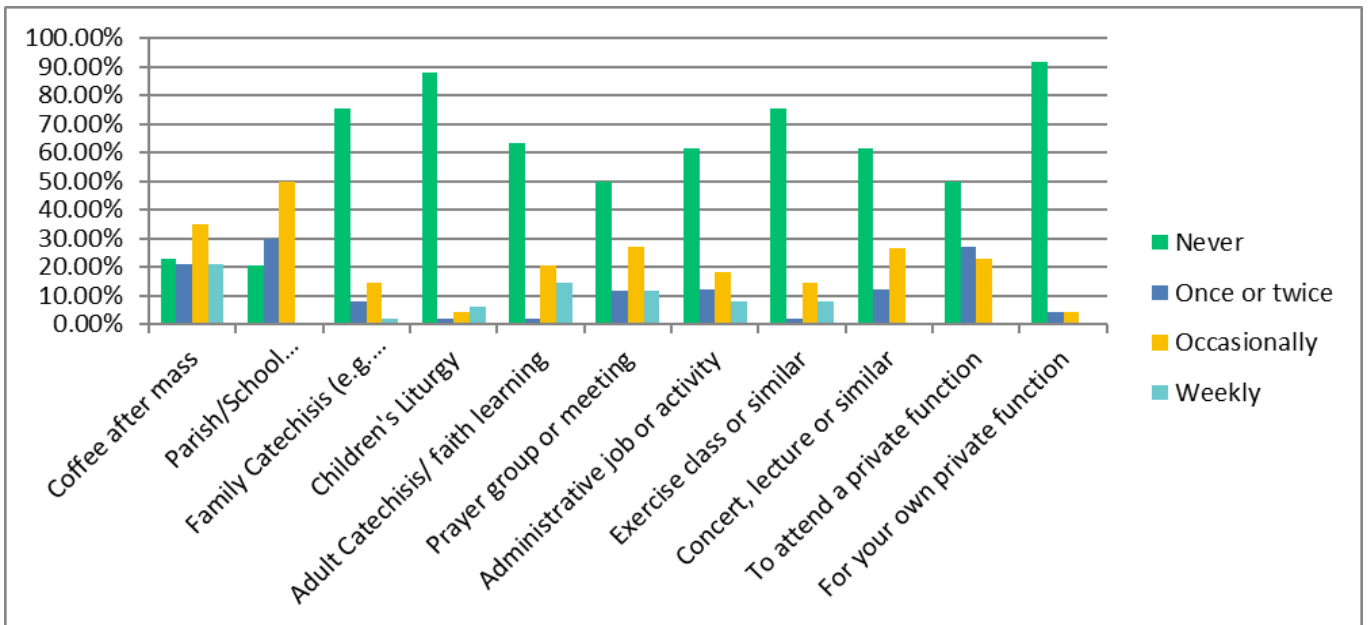
While **income generation** is seen as a secondary activity, there is no doubt that if we upgrade the facilities in the hall it will make it a more attractive venue for parishioner and partner events too, which should make a good contribution to running costs.

Appendix 1: the parishioner survey results

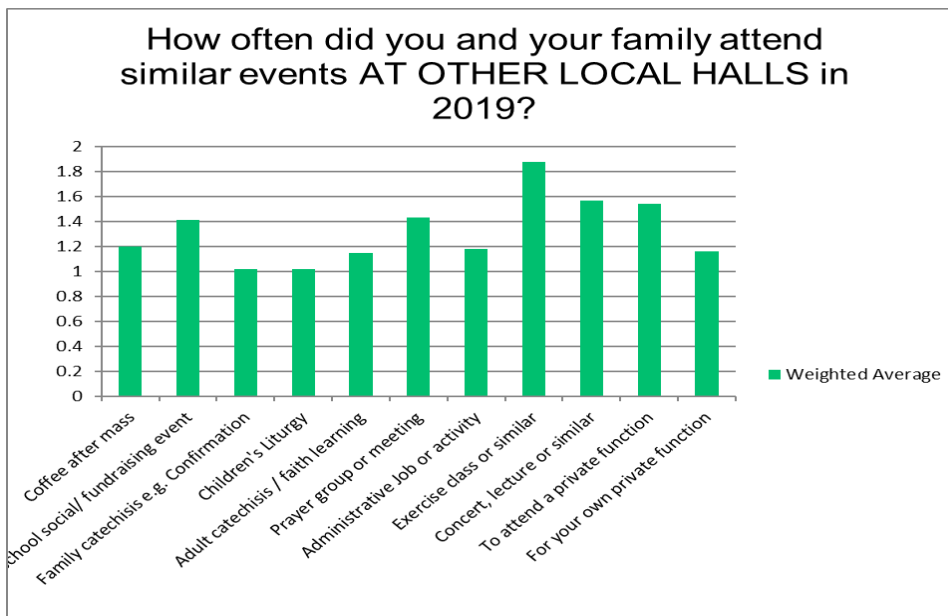
The split in age group of the people responding is as below:



Question 1: Please think back to the more typical year of 2019. How often did you or your family members USE THE HALL OR UPPER ROOM for the following activities?



Question 2: How often did you and your family attend similar events AT OTHER LOCAL HALLS in 2019?



Question 3: In the last few years, have you have planned an event in the Hall or considered it as an option for an event?

Yes	35.71%	20
No	64.29%	36

Questions 4-6: Events you have organised (some events anonymised)

Q4: What sort of event was it?

Meeting of Martha & Mary Group for Stations of Cross followed by refreshments

A Fundraiser
BIRTHDAY PARTY ; FUNDRAISER.

Craft workshop

Catenian meetings & social events
social

Refreshments after marriage ceremony

Reception after a baptism

World day of prayer 2020

Q5: Which venue did you eventually choose?

The Church Hall

Sicklinghall
LINTON VILLAGE HALL; EAST KESWICK HALL.

At. Joseph's upstairs room.
However only because the church hall was being decorated

Bridge Inn Walshford

none

Church hall

St Joseph's hall

St Josephs

Q6: Why did you choose that venue?

It was the best option

Garden
LARGER ; OUTSIDE FACILITIES; VERY GOOD KITCHEN /CATERING FACILITIES; GOOD HALL CONTACT / STAFF SUPPORT & PROVISION/ A BIT " POSHER " / BETTER FOR ENTERTAINMENT THAN ST.J's.

Location

Catering facilities

not applicable

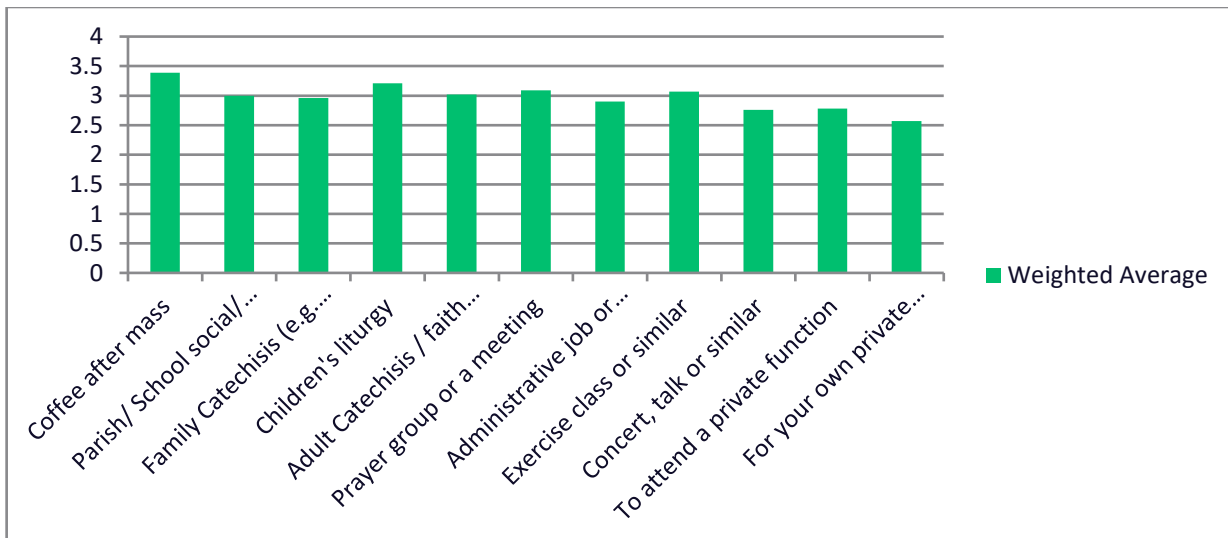
Convenient and suitable

It is attached to the church-practical

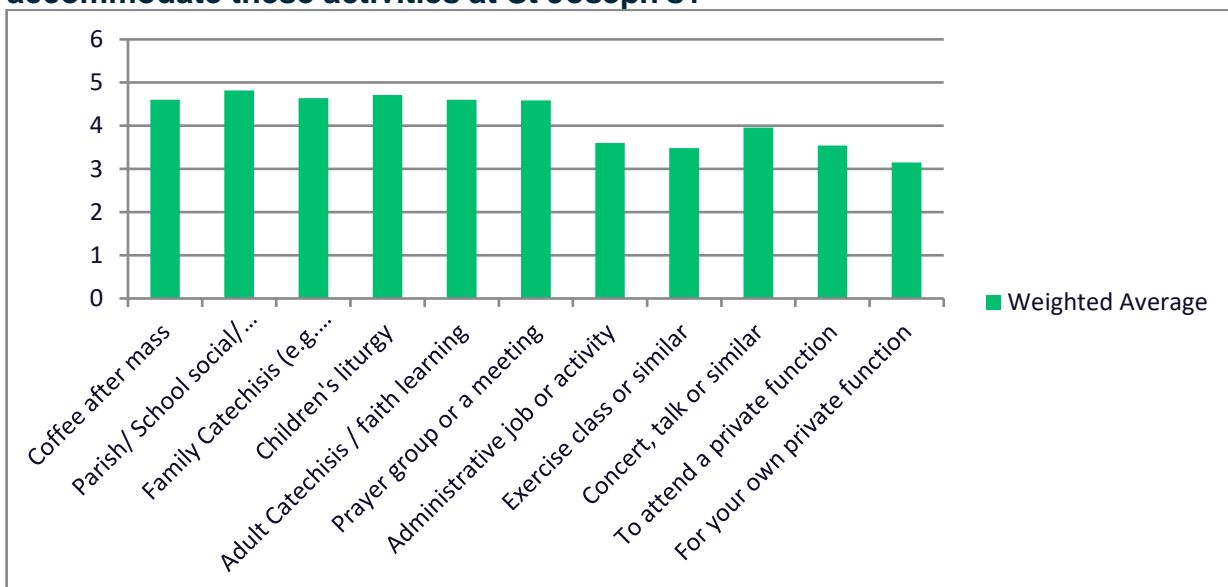
Convenience

Evangelising	St Joseph's	The parish was our target audience
Child's birthday party	Organised entertainment venue	Trampolines
Teams of our lady information evening	St Josephs hall	convenience, no cost, our parish.
SVP fundraising	Parish hall	Convenient
Fund raiser and sycamore	St Joseph's	Parish community
Fundraising social	St J's Church Hall	Convenient for parishioners attending Saturday vigil.
Party for newly received members of church and parishioners after Easter Vigil	Our church hall	Convenient

Question 7: On a scale of 1-5 HOW SUITABLE are the Church Hall and Upper Room for these activities?



Question 8: On a scale of 1-5 HOW IMPORTANT do you think it is that we can accommodate these activities at St Joseph's?



Question 9: Are there any other activities you think we should be considering? Please describe?

- Stalls to sell items
- Smaller discussion groups with technology to support classes and learning activities
- Book club / Film night / soup kitchen
- Amateur productions
- Private meeting facilities in the hall with discrete heating so that the stairs)to the upper room are not a barrier.
- Playgroup activities.
- Toddler group
- Whist Drive/Bingo/Monthly Quiz/
- Evangelisation
- Wise Owl Cafe
- Youngsters mission groups
Praise and Worship Music
Special needs Mass and Catechesis
- Youth groups
- Alpha course
- Mother/ toddler group?
- Churches together gatherings
- Larger seminars - eg at a deanery level

Question 10: Can you briefly identify the three BEST things about the Hall as it is now?

Answers from Online Survey		
1	2	3
Close to church	Cat park	Space
Its a good size	Convenient location	Direct access from church and street
IT'S OURS. IT IS WARM / FRIENDLY / WELCOMING & A GOOD PARISH / CHURCH OVERSPILL AREA	INSTANT POST MASS ACCESSIBILITY	GOOD FOR PARKING & TOWN CENTRE / WALKING DISTNACE FOR MOST.
Space for exercise & meetings	Lighting	
Links directly to the Church	Space and light	Ideal for multiple uses
Spacious	Access directly from the church	
Location	Size	
The Lighting	The Kitchen	Sufficient seating and tables
Proximity to the church	available car parking	
no comment		
Location	Parking	Good space
Large light and airy space	Adaptable usage of hall	Being an integrated part of the Church building
Good kitchen facilities	Ideal location for coffee after mass etc	Large space
Size	Proximity to church	Stage
Connected to the church		
Integral part of the church with both external access and entrance from the narthe.	Open space for a wide range of activities	
Location		
Located on the same site as the Church	Provides a space for Parish activities	Close to parking facilities
car park	next to actual church for prayer /mass/functions	familiar
Space	Kitchen facilities	Stage
Accessibility - from church and from outside	Disabled access pretty good	
Stage for concerts	Kitchen facility	Flexible seating arrangement
Great venue for children's liturgy	Coffee after Mass	Use for sales
Big	Kitchen(but could be renovated)	Adjacent to church(could be used for overflow)
Generous size	Proximity to car park and church	Bright and cheerful
Adequate size	Stage shows	Group activities
adjacent to the church	nearby parking availale	wheelchair access
Convenient	Parking	Kitchen
It's proximity to the church	Kitchen facilities (although poor)	Stage (although too high and shabby)
It has a kitchen	It has toilets	It provides space for parish activities
Convenience		
H&S separate kitchen with hatch	Large open space	Catering facilities, practical flooring
Large space	Attached to the Narthex	In the centre of town with good parking
Kitchen	Space for small gatherings	nearby parking
Location	Kitchen	Toilets
convenient	free for most things	having a kitchen
easy access	large floor space	near car parking
Proximity to church	Catering facilities	Toilets
Roomy	Has a kitchen	Simple to arrange
Location - town centre	Car parking	Cleanluness
It's central	It is next to the church	It has good parking nearby
Adjacent to church	Parking	Floor
Space	Ground level access	
Answers from Paper Survey		
Space	Proximity to Church	access
Childrens activities	Adult Learning	
Coffee after 10am mass	Social gatherings (quizes)	After funerals/weddings/baptisms

Question 11: Can you briefly identify the three WORST things about the Hall as it is now?

Answers from Online Survey		
1	2	3
Shutter to server access of kitchen far too heavy	Toilet facilities could be better	
Functional	Plain	Heating
Kitchen is small & dated	Lighting	Toilets are dated
A BIT TIRED AND CURLED AROUND THE EDGES.	NOT A PLACE TO ENTERTAIN / HOST VS EAST KESWICK OR LINTON ON	
Toilets set up especially with the special needs groups.	The oven & generally the whole cooker is quite old.	Kitchen. Storage of the cutlery to be more defined to avoid accidents.
Kitchen needs upgrading	Toilets need upgrading	
Lack of technology to support IT	Acoustics	Tables are unwieldy and too big/awkward to have a number of small group discussions
Accessibility for those with special needs	Toilet facilities	Kitchen / heating
In need of decorating	the shutter to the kitchen very heavy	use of the stage for storage
Always cold!		
Toilets	Kitchen	
Feels gloomy	Toilets	Oven
Perhaps a bit tired looking on the whole		
Toilets need upgrade	No disabled access to toilet facilities	
Preparatory access ie loading/unloading	Facilities ie kitchen/toilets	Heating
Cramped with lots of chairs and tables	Cold in winter	One large space
The redundant stage	Sound system?	External entrance without a 'lobby/hallway. No 'halfway house between outside temperature/noise and inside.
Facilities are basic		
Old fashioned - needs updating	Poor Toilet and Kitchen facilities	Lighting requires improvement
outdated decor, old fashioned	functional not modern.	functional not comfortable enough
Kitchen facilities	Toilet facilities	Ceiling height
Too lofty - poor ambience for functions/talks/celebrations	poor lighting/acoustics	toilets too cramped
lack of storage for groups/groups using hall		
Not familiar enough with it to answer		
Access(doors from Narthex narrow and heavy)	Stage area not often useful	Limited storage for regular user's equipment
Too big and draughty for small scale prayer or catechesis meetings	Uncomfortable seating	Needs somewhere to hang coats, umbrellas
Height of ceiling		
stairs to upper room	uncertain heating	toilet facilities
Stage area too high, unuseful	Very ostere	
Waste of space where the stage was	Toilet access	No decent area for speakers where they can be seen
Unwelcoming and fluctuating room temperature	Disabled access to toilets	Kitchen facilities
Uncomfortable chairs	kitchen needs updating	toilets need updating
Poor access esp toilets	Poor cafe kitchen	Very cold
Opens onto busy road	Can feel dark	Lack of space for young children. Toilets!
Really need the kitchen to be updated . An industrial 3 or 4min dishwasher is essential. New cooker .Good coffee making machine , facilities . Hospitality is SO important	Inadequate lavatories particularly for people with sp needs	Lack of small meeting rooms
exit straight to busy road (small children)	space for larger gatherings (theatre style)	
cold	not very welcoming or particularly intimate/cosy	difficult to open and close doors and hatches.
Lack of accessible toilets for elderly and wheelchair users	Catering facilities very limited	Dowdiness of hall
Not intimate for small prayer meeting	Bit austere	Exercise class should not take precedence over faith
Dated/ kitch but charming!	?	?
The toilets need updating	It's a little small	
Toilets	Kitchen	Power points - lack of
Cold and draughty	lighting and lack of daylight	Too big for small group meetings
Answers from Online Survey		
Furnishings	Audio/Electronics	Kitchen
Waste of space now the stage not used	Height of the hatch makes it difficult to hand cups	Doors from the Narthex difficult for wheelchairs
Draining board in kitchen		

Question 12: Do you have any other comments you would like to add about the hall?

- PROJECT SHOULD ALSO LOOK AT THE LONG TERM POSSIBILITIES & PRIORITIES FOR US AS A PARISH & ALSO FROM A COST: BENEFIT // RISK:REWARD // SUSTAINABILITY ANALYSIS PERSPECTIVE.
- The heating system also to be upgraded please. Some radiator panels have not been working for a while.
- Really great facility for the church to have.
- The current Hall has no Cloakroom or changing facilities which would be a great addition
- Price for hire etc : details for hire could be higher profile therefore generating more use
- 1) Do we really need that stage?

2) To improve the ambience/acoustics, we need a new ceiling about 3 m above the parish hall - creating invaluable small meeting room(s) above. Long-term plan should be to link these with the Choir Loft and Upper Room via a bridge above the Narthex, with a new staircase and lift from the Narthex. OK, I did say LONG-TERM plan!

- Very disappointed when toddler group facility ended. I took my granddaughter regularly.
- Potentially great resource but somewhat unyielding in its flexibility
- The church exists to evangelize. Anything done to improve the hall should support this mission.
- I'm sad the hall and upper room lack accessible toilets . Poor or no hearing enhancement excludes people which is at odds with the equality act 2010 and the DDA 1995 but also the teachings of Pope Francis. Our church and all it's events should be fully inclusive. It's sad that parents of children with disabilities feel excluded and also that older people can't fully participate in parish life.
- The stage was fab when we held great parish pantos etc .Is it now a redherring ? A small accessible meeting room like the upper room is essential. We also need an up to date hearing loop system and modern spacious dignified disabled lavatories , ideally a changing places room . Bins for nappies etc...a couple of high chairs
- It would be great to incorporate a more comfy seated space with digital information screens about the parish etc, nice coffee machines - sustainable furniture...Do we need the stage?
- I think we could make more use of it to reach out to the wider community. Toddler groups, Children's Club, Vaccination Centre with disabled entry and exit. The School does not seem to be as closely connected to the Church as it has been in the past.
- We have a responsibility to reduce its energy usage.
- Tables and chairs are a pain to put up and take down. Would be good to have space where some could remain ready for use at all times

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- It would be good to make a small meeting room because it is too difficult to go to the upstairs rooms.
 - A place for family celebrations.
 - If the kitchen was to be altered - would be good to have a double drainer or even a dishwasher.
 - I think it could be used for many more things if marketed correctly. Great location. Book club, Film nights,
 - Does the hall come with any extended parking permits? Sometimes difficult when you invite guest speakers and parking is only 2hrs....especially on a Thursday afternoon.
 - There should be a welcoming area and a space where prams, walking aids etc could be parked following entry into the hall from the outside.
 - Commercial use could be investigated, such as hiring for sporting activities, but the scheduling would need to be clear that the church has primacy over use and sometimes sporting activities may be “bumped”. If there are more bookings and usage of the hall, an automated approach must be taken to management, to relieve the hall manager of unnecessary paperwork.
 - I would like a smaller more intimate space for JiF where the numbers in the group tend to be about 10 people. An Upper Room on the level, if you like!

Appendix 2: Feedback from Groups

Town Council	<p>Wetherby Town Council has access to 3 rooms in the Town Hall for Committee meetings at no cost and all requirements are currently met. Full council meetings are held on the second Tuesday of each month and take place in the Methodist Church (the actual Church, not the Church Hall given the need for a public gallery).</p> <p>Requirements for full council would be: Room for a top table of 16 Room for members of the public, facing the top table Projection facilities WiFi (strong) Disabled access Serviced room hire - unlocking and locking, cleaning; equipment set up</p>
Town Hall	<p>The Town Hall has 3 rooms available to hirers at competitive rates through an efficient booking service. Hirers are attracted by a full caretaking service including room set up and breakdown together with free advertising of events through a variety of channels. Whilst the Town Hall already has a fully equipped kitchen, toilets, disabled access and a lift, it is about to undergo its own repairs, improvements and updating of facilities.</p> <p>The Trustees of Wetherby Town Hall Would be happy to recommend St.Joseph's Church Hall when hirers cannot be accommodated at the Town Hall. Feedback from the Town Hall is that St.Joseph's Church Hall is well placed to be the default venue for receptions after ceremonies at the Church - Baptisms, Funerals, etc, The Town Hall has hosted funeral receptions - good quality catering facilities to include crockery hire, water boiler, dishwasher and a caretaking service are recommended to make the offer attractive to hirers. St. Joseph's has the added advantage of adjacent parking</p>
Wise	<p>As you may be aware we have use the hall extensively in the past and very much hope to do in the future.</p> <p>In terms of accessibility we have always found the hall quite easy to use and I found the facilities easy to access so from our perspective it already represents a very good model for us.</p> <p>Indeed, with other premises disappearing recently we are hoping to engage even further with the whole post-lockdown. To that end I have copied in our events coordinator to comment. She is on leave this week so I'm hoping that you will be okay if we leave any specifics about the hall until next week when Karen will pick the matter up.</p> <p>We really look forward to engaging with you further and thank you, so far, for the support you have given us in the past.</p> <p>Mark Dobson Operations Manager WiSE</p>

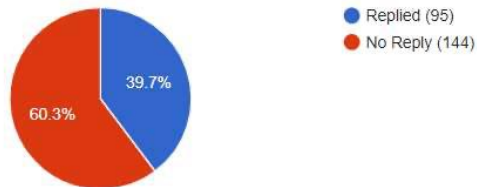
Catenians	<p>The concept of phased development can reduce the financial shock, however there is a danger that the reasons for the choice of development becomes outdated before it is completed (eg. the arrangement developed after the building of the church to accommodate pantomimes which is no longer used). It is probably better to go for the complete plan in one go (if it is overcooked and then someone decides to reduce the finance then you may end up with a reduced plan, the scope of which is actually what you wanted).</p> <ul style="list-style-type: none"> • The list of uses excludes the weekly clothes sorting of the SVP bin which needs a lot of space. Also there was very occasionally choir practice. • The stage could be removed to allow more flexibility of usable space. • Many parishes have licensed social clubs. In itself this could lead to a better coming together of the community within the parish and with friends of the parish. It might also open the hall to more general use by the community. I believe that St Joseph's, whilst endeavouring to fulfil the community ethos of the Church, nevertheless is not always a welcoming place - there are many small groups but they do not mingle much. Having the hall for use by discrete groups is fine but having a general club might bring more getting together of the whole parish and would be an obvious starting point for newcomers to be welcomed. The parish needs to be a community both for spiritual and for social needs. • There is a need for a large open space (with a wooden floor which allows for dancing, exercise classes etc,) and also some smaller separate spaces for meetings in lieu of the upper room which is not easily accessible. • Depending on the development the kitchen and toilet facilities could be renewed/modified
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Appendix 3: the St Joseph's School survey results

Parents

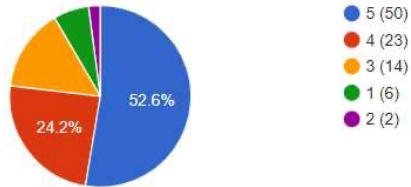
St Joseph's Parents

Replied

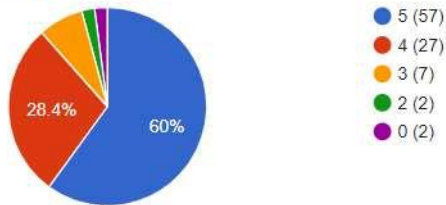


On a scale of 15

Tea/Coffee After Mass



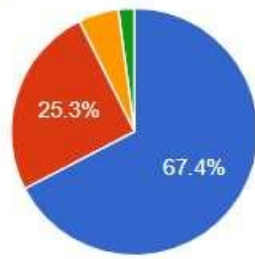
Parish/School social or fundraiser



Family Catechesis

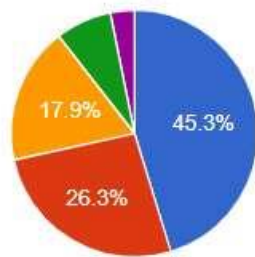


Childrens liturgy



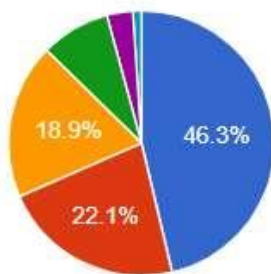
- 5 (64)
- 4 (24)
- 3 (5)
- 1 (2)

Adult catechises faith learning



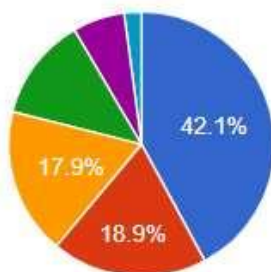
- 5 (43)
- 4 (25)
- 3 (17)
- 2 (7)
- 1 (3)

Prayer groups



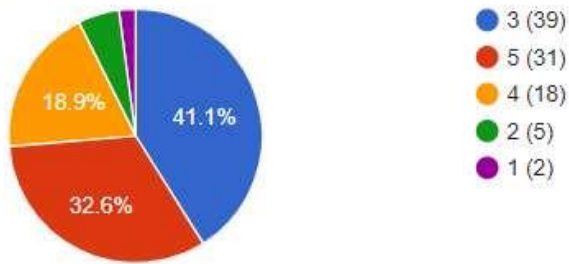
- 5 (44)
- 4 (21)
- 3 (18)
- 2 (8)
- 1 (3)
- 0 (1)

Admin jobs or activities

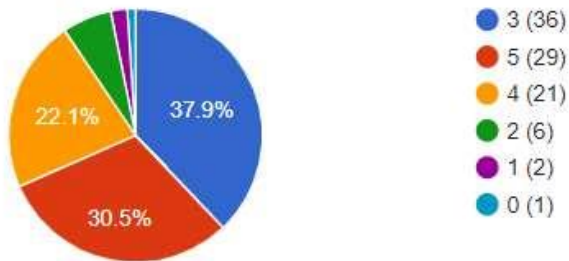


- 3 (40)
- 5 (18)
- 4 (17)
- 2 (12)
- 1 (6)
- 0 (2)

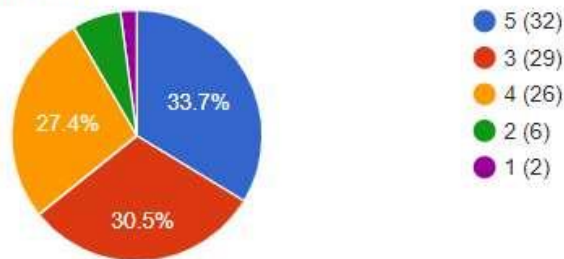
Exercise classes



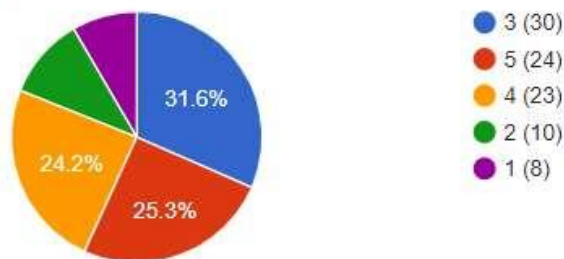
Concerts lectures etc



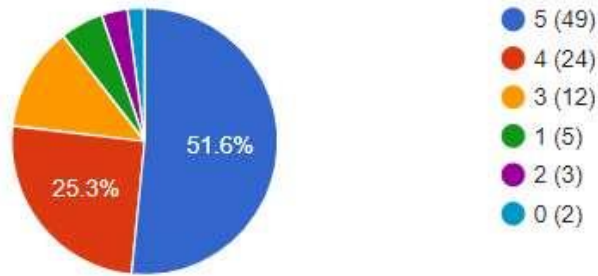
Private events in general



Your private event



Toddlerchildrens activities



Other

- • N/A
- • None
- • N/a
- • Na
- • No
- • NA
- • n/a
- • Nothing
- • Nil
- • A wonderful place to meet after mass
- • School activities
- • as above
- • 0
- • FOSJ EVENTS
- • FOSJ events
- • SVP clothes sorting
- • Event nights for the school
- • Parent & toddler groups
- • none
- • Social church events
- • None
- • The priority for me is use by parishioners but if the church can make some money by renting out the space that would be good.
- • School drama/dance/music club
- • Social
- • book fairs, acting group, children dancing group, talent show from children and adults from parish.
- • none
- • xxx

- • Fundraising
- • Great use of a large space
- • nothing to add
- • Would be great for local theatrical groups to use
- • Church related social events like the Katangi Quiz Nights
- • no
- • Bring and buy sale
- • no other

Please tick the three best things about the church hall and its facilities

- • Proximity to Church, Large clear space, Kitchen and toilets adjacent
- • Proximity to Church, Town centre and car park adjacent, Large clear space
- • Town centre and car park adjacent, Large clear space, Kitchen and toilets adjacent
- • Proximity to Church, Town centre and car park adjacent, Kitchen and toilets adjacent
- • [blank]
- • Proximity to Church, Town centre and car park adjacent, Level access
- • Proximity to Church, Town centre and car park adjacent, Large clear space, Kitchen and

toilets adjacent

- • Town centre and car park adjacent, Large clear space, Stage
- • Proximity to Church, Town centre and car park adjacent, Flexible arrangement

- • Large clear space, Flexible arrangement, Kitchen and toilets adjacent
- • Proximity to Church, Large clear space, Kitchen and toilets adjacent, Other
- • Proximity to Church, Kitchen and toilets adjacent, Level access
- • Proximity to Church, Town centre and car park adjacent, Stage, Kitchen and toilets

adjacent

- • Town centre and car park adjacent, Kitchen and toilets adjacent, Level access
- • Proximity to Church, Flexible arrangement, Kitchen and toilets adjacent
- • Proximity to Church, Large clear space, Stage
- • Proximity to Church, Town centre and car park adjacent, Other
- • Proximity to Church, Town centre and car park adjacent, Large clear space, Stage
- • Proximity to Church
- • Town centre and car park adjacent, Large clear space, Flexible arrangement
- • Proximity to Church, Town centre and car park adjacent, Large clear space, Flexible

arrangement, Stage, Kitchen and toilets adjacent

- • Proximity to Church, Town centre and car park adjacent, Large clear space, Flexible arrangement, Kitchen and toilets adjacent

- • Large clear space, Flexible arrangement, Kitchen and toilets adjacent, Other
- • Town centre and car park adjacent, Large clear space, Flexible arrangement, Kitchen and toilets adjacent

- • Proximity to Church, Large clear space, Flexible arrangement
- • Proximity to Church, Town centre and car park adjacent, Large clear space, Flexible arrangement, Kitchen and toilets adjacent, Level access, Bright lighting

- • Proximity to Church, Town centre and car park adjacent, Large clear space, Stage, Kitchen and toilets adjacent

- • Large clear space
- • Town centre and car park adjacent, Stage, Level access
- • Proximity to Church, Flexible arrangement, Kitchen and toilets adjacent, Other
- • Proximity to Church, Town centre and car park adjacent, Bright lighting
- • Large clear space, Stage, Bright lighting

Please tick the three worst things about the church Hall and its facilities

- • Quality of toilets,Basic decor/ lighting,Furniture
- • Heating reliability
- • Quality of toilets,Stage is wasted space,Basic decor/ lighting
- • Stage is wasted space,Sound & technology systems,Basic decor/ lighting
- • Quality of toilets,Quality of kitchen/equipment,Heating reliability
- • Quality of toilets,Heating reliability,Basic decor/ lighting

- • Stage is wasted space,Basic decor/ lighting,Furniture
- • Lack of accessible facilities,Stage is wasted space,Basic decor/ lighting
- • Quality of toilets,Quality of kitchen/equipment,Basic decor/ lighting
- • Lack of a lobby,Stage is wasted space,Sound & technology systems
- • Quality of kitchen/equipment,Stage is wasted space,Furniture
- • Quality of toilets,Sound & technology systems
- • Quality of kitchen/equipment,Lack of a lobby,Sound & technology systems
- • Heating reliability,Basic decor/ lighting,Furniture
- • Heating reliability,Stage is wasted space,Sound & technology systems
- • Stage is wasted space,Basic decor/ lighting
- • Heating reliability,Sound & technology systems,Basic decor/ lighting
- • Lack of a lobby,Heating reliability,Stage is wasted space
- • Heating reliability,Basic decor/ lighting
- • None
- • Quality of toilets,Quality of kitchen/equipment,Stage is wasted space,Sound & technology systems

- •Lack of accessible facilities,Stage is wasted space,Furniture
- • Quality of kitchen/equipment,Basic decor/ lighting,Furniture
- • Quality of kitchen/equipment,Heating reliability,Stage is wasted space,Sound & technology systems,Basic decor/ lighting
- • Heating reliability,Stage is wasted space
- • Quality of toilets,Quality of kitchen/equipment,Stage is wasted space
- • Heating reliability,Stage is wasted space,Basic decor/ lighting
- • Lack of accessible facilities,Heating reliability
- • Stage is wasted space,Other
- • Heating reliability,Sound & technology systems
- • Lack of a lobby,Heating reliability
- • Quality of kitchen/equipment,Heating reliability,Basic decor/ lighting
- • Quality of toilets,Heating reliability,Stage is wasted space
- • Other
- • Sound & technology systems
- • Quality of toilets,Quality of kitchen/equipment,Stage is wasted space,Other
- • Lack of accessible facilities,Heating reliability,Sound & technology systems
- • Quality of toilets,Sound & technology systems,Basic decor/ lighting
- • Quality of kitchen/equipment,Heating reliability,Stage is wasted space,Other
- • Lack of accessible facilities,Sound & technology systems,Furniture
- • Lack of accessible facilities,Heating reliability,Basic decor/ lighting

Do you have any other comments you'd like to add

- • No
- • N/A
- • None
- • N/a

- • Na

- • n/a
- • No thank you
- • no
- • NA
- • Nil
- • Now
- • AlwYs enjoyed this facility

- • A great church hall which should be maintained and improved
- • I'm sorry but I've never been there so difficult to answer some questions.
- • Sorry, I don't know the church hall so difficult to answer some questions!
- • Our beloved Church Hall is tired, would be wonderful to see a refurb!
- • Na
- • as above
- • Stage space would be useful for some groups to be able to do concerts etc not space like it in Wetherby
- • We would love to use the hall as a venue for FOSJ events
- • Love to hold FOSJ events
- • No, thank you
- • Would be useful if it had a bar so that it could facilitate more events
- • Loss of the Wednesday toddler group had a big impact on the local community
- • We enjoyed the toddler group at St Joseph's and my daughter met a lot of friends that have fed into the school. Such a shame it was forced to close /move as my son hasn't

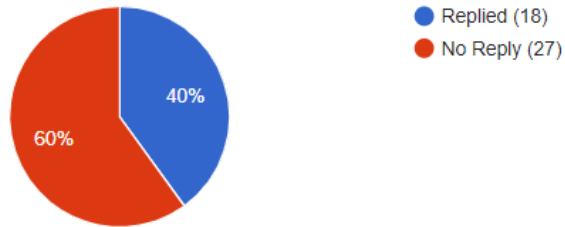
had that opportunity.

- • No e
- • Investment for the community to upgrade the facility
- • It would be nice to use the stage more.
- • We would love a dishwasher and to use mugs not cups and saucers, as someone who has washed up on Sunday mornings and after events.
- • Please put in a new kitchen including industrial sized dishwasher and mugs not cups and saucers!
- • none- the space is adequate
- • N?A
- • Most of above important as long as church is getting revenue for hosting a lot of the events.
- • N/A
- • nothing to add
- • It is a fantastic resource
- • The church hall is in a reasonable condition - much improved floor. It is about having a safe space that can accommodate all the Parish community and enable events associated with the church and its community to take place. Having a social space to go to after mass helps build the community and creates a welcoming environment to encourage people to attend and participate in events
- • Definately an opportunity being missed if not being utilised by the community for private use
- • no, thank you. thank you for doing this.

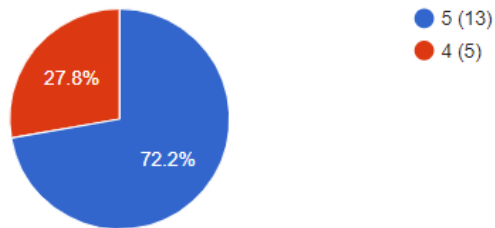
Staff & Governors

St Joseph's Staff/Governors

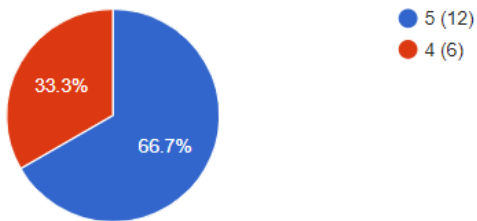
Replied



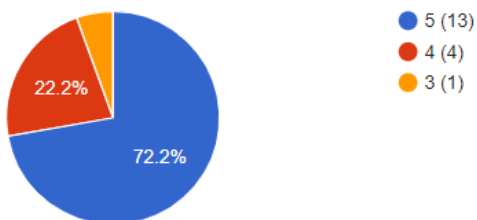
On a scale of 15



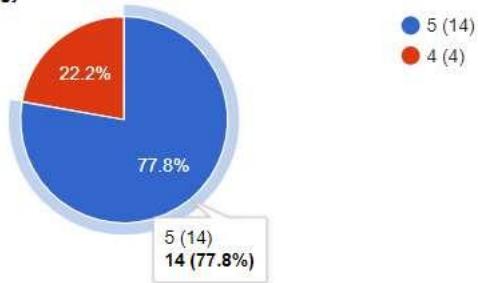
ParishSchool social or fundraiser



Family catechisis



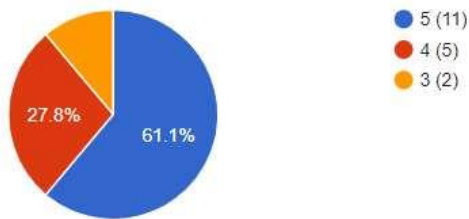
Childrens liturgy



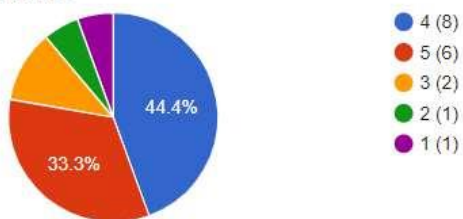
Adult catechises



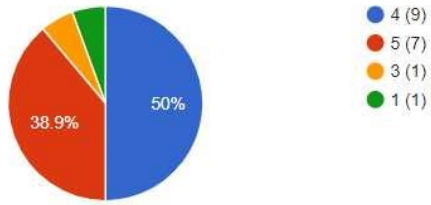
Prayer groups



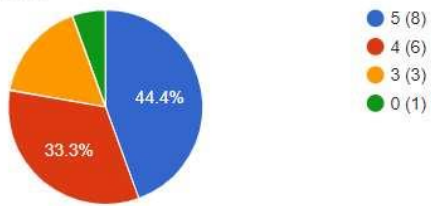
Admin jobs or activities



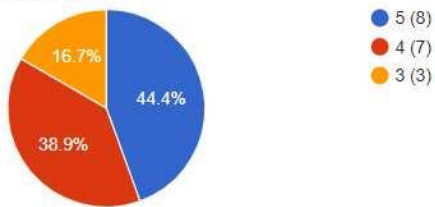
Exercise classes



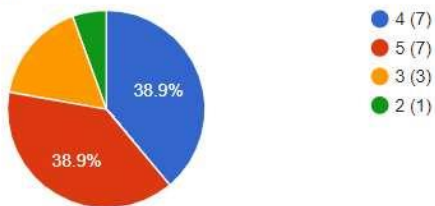
Concerts lectures etc



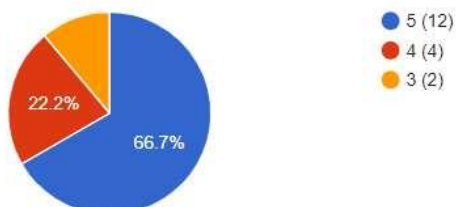
Private events in general



Your private event



Toddlerchildrens activities



Please tick the three best things about church hall and its facilities

- | |
|---|
| <ul style="list-style-type: none">• Proximity to Church, Town centre and car park adjacent, Kitchen and toilets adjacent• Proximity to Church, Town centre and car park adjacent, Large clear space• Proximity to Church, Large clear space, Kitchen and toilets adjacent• Proximity to Church, Town centre and car park adjacent, Large clear space, Flexible arrangement, Stage, Kitchen and toilets adjacent, Level access• Large clear space, Flexible arrangement, Kitchen and toilets adjacent• I don't belong to the parish so don't use the facility• Proximity to Church, Kitchen and toilets adjacent, Level access• Proximity to Church, Town centre and car park adjacent, Large clear space, Stage, Kitchen and toilets adjacent, Level access• Proximity to Church, Stage, Kitchen and toilets adjacent• Large clear space, Stage, Kitchen and toilets adjacent• Town centre and car park adjacent, Large clear space, Flexible arrangement |
| <ul style="list-style-type: none">• Town centre and car park adjacent, Level access, Bright lighting |

Please tick the three worst things about the Church Hall and its facilities

- Sound & technology systems, Basic decor/ lighting, Furniture
- Heating reliability, Sound & technology systems, Basic decor/ lighting
- Stage is wasted space, Basic decor/ lighting
- Lack of a lobby, Heating reliability, Stage is wasted space
- Quality of kitchen/equipment, Stage is wasted space, Basic decor/ lighting
- Lack of a lobby, Basic decor/ lighting, Furniture
- I don't belong to the parish so don't use the facility
- Stage is wasted space, Basic decor/ lighting, Furniture
- Quality of toilets, Quality of kitchen/equipment, Stage is wasted space, Other
- Quality of toilets, Quality of kitchen/equipment, Basic decor/ lighting
- Heating reliability, Basic decor/ lighting, Furniture
- [blank]
- Stage is wasted space, Sound & technology systems, Basic decor/ lighting
- Lack of a lobby, Heating reliability, Sound & technology systems
- Heating reliability, Stage is wasted space, Basic decor/ lighting
- Basic decor/ lighting
- Quality of toilets, Lack of accessible facilities, Heating reliability

Do you have any other comments you'd like to add

- I have answered the first part based on the parish and church I go to.